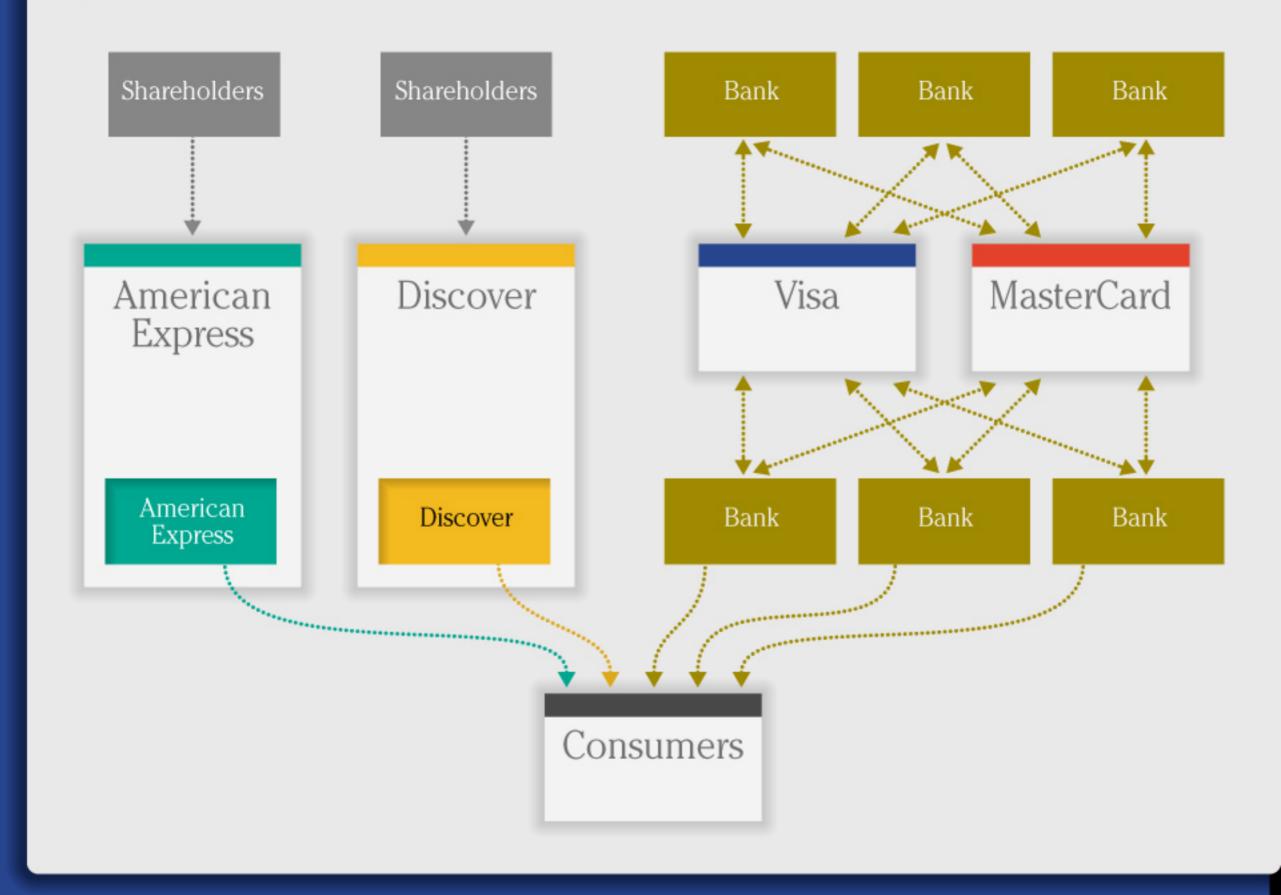
Structure of the Payment Card Industry



Visa Is a Cooperative or "Open" Joint Venture

MERCHANTS

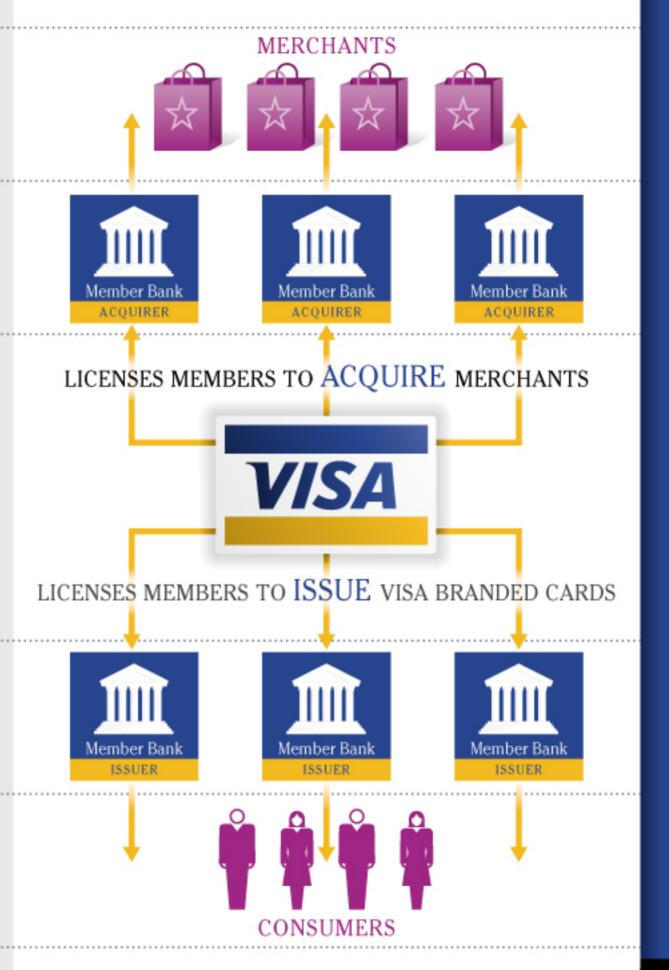
Each MEMBER BANK sets the terms under which merchants agree to accept Visa cards

VISA PROVIDES:

- · Brand advertising
- Development of new products and services
- Telecommunications processing, authorization and settlement infrastructure
- · Operating regulations
- · Technical standards

Each MEMBER BANK establishes its own fees, finance charges, credit limits, credit standards and rewards programs

CONSUMERS













- Occurs after the MERCHANT'S close of business.
- MERCHANT transmits all sales and returns data from that day to its ACQUIRER or ACQUIRER'S DESIGNATED PROCESSOR.











• The ACQUIRER forwards the data to VISA NET for clearing and settlement.











· VISA NET sorts and balances the data.











VISA forwards the data
to the appropriate ISSUER or the
ISSUER'S DESIGNATED PROCESSOR.







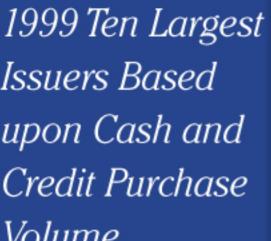


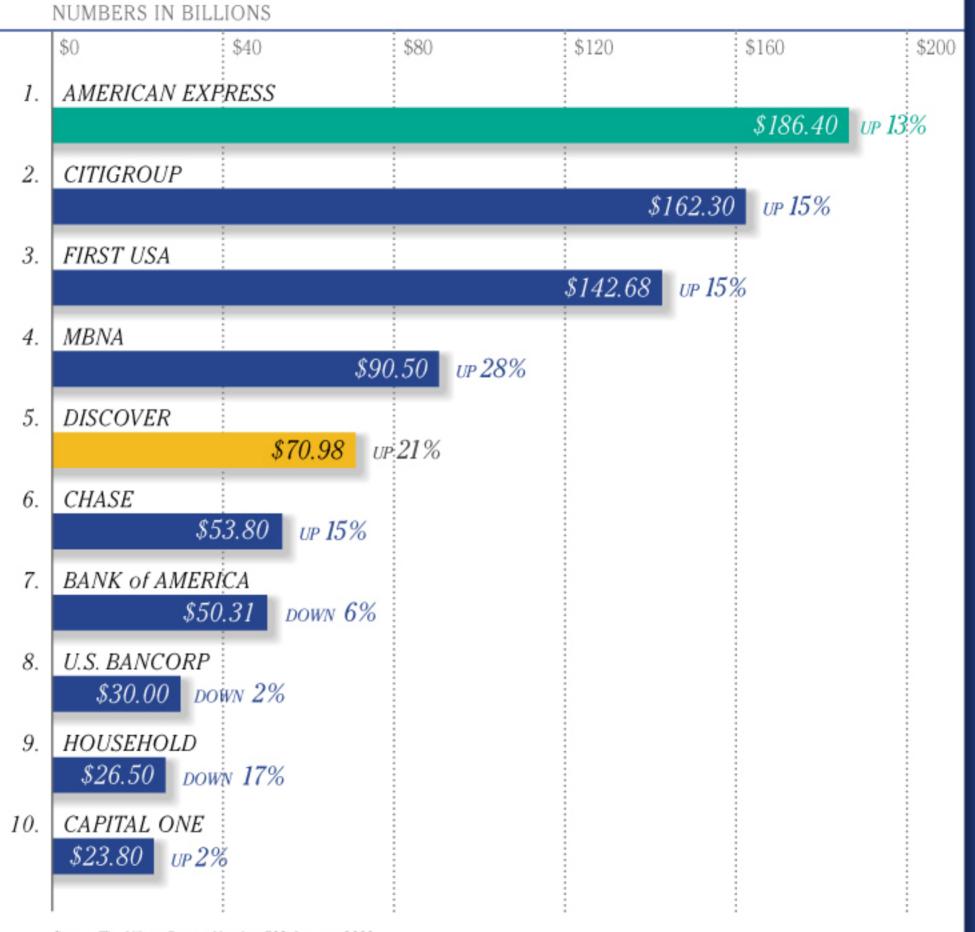


- The ISSUER processes the data internally.
- The ISSUER then posts the sales transaction data to the cardholder's account, thereby reducing the amount of credit available to the cardholder.



Issuers Based upon Cash and Credit Purchase *Volume*

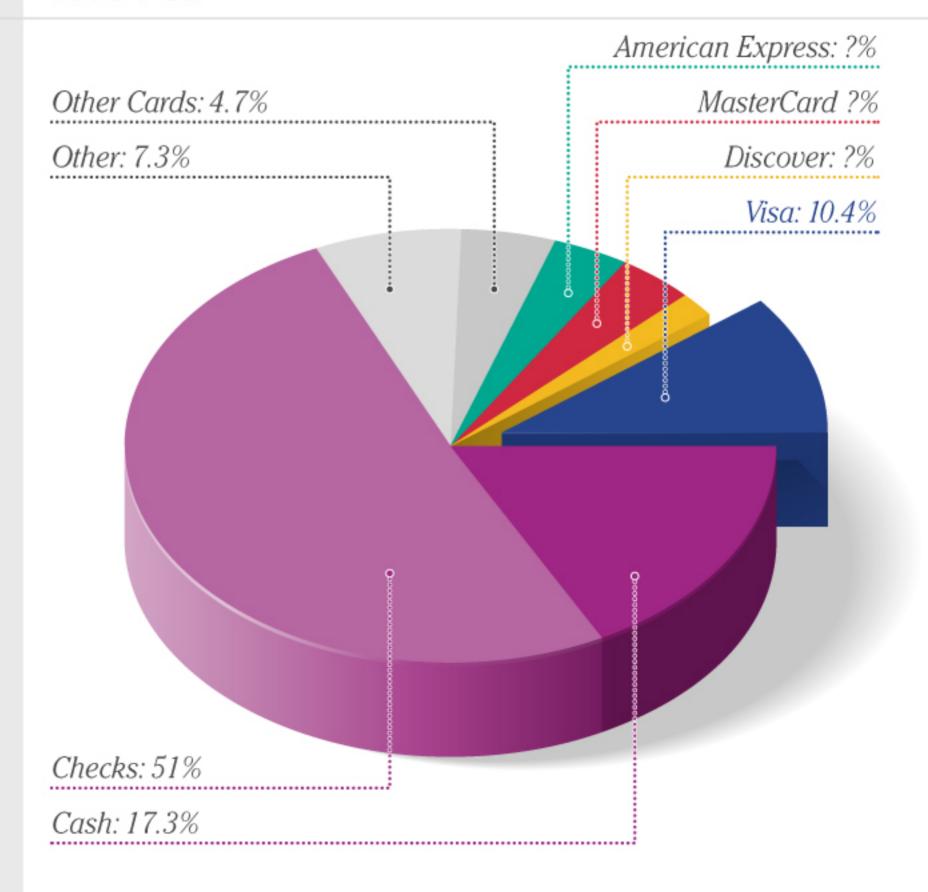






Payment Share of Personal Consumption Expenditures (PCE)

1998 PCE

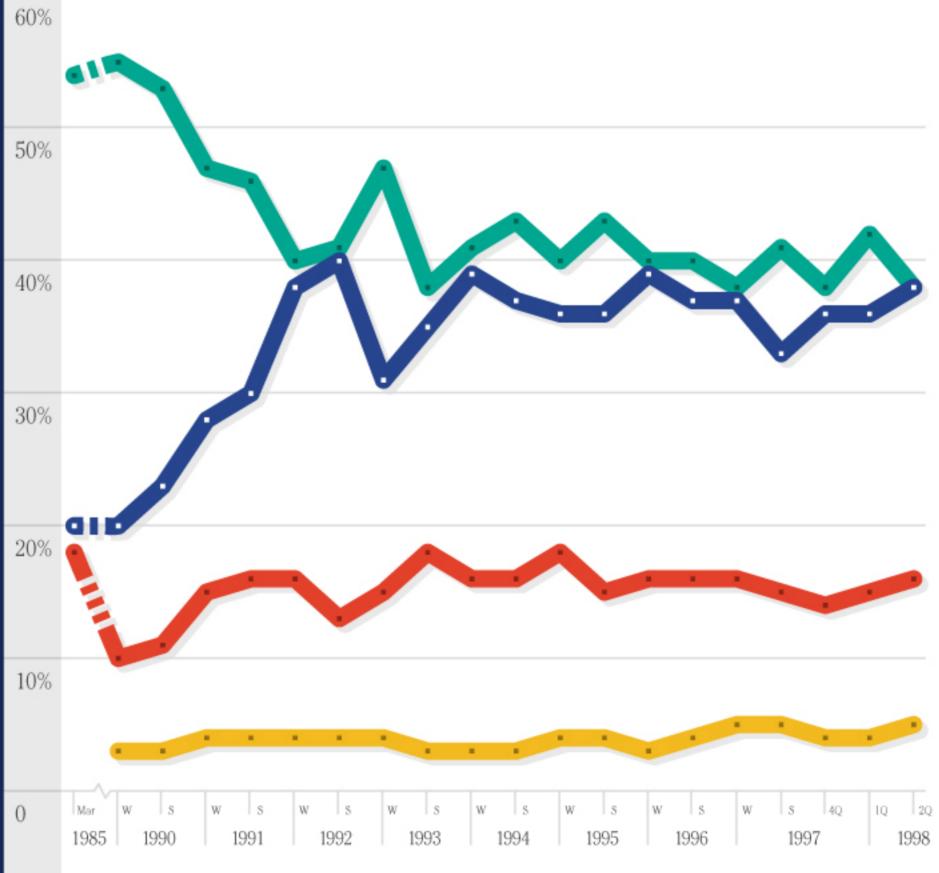




Results of Credit and Charge Cardholder Tracking Study









Visa Board Members' Card Portfolio Composition 1995 – 1999

Share of Cards

